

Hernhill Parish – Emergency Contact Details

To be reviewed June 2022

Type of Emergency	Emergency Responder and Contact Details	Website and Comments
Personal injury or other medical emergency	South East Coast Ambulance Service: Telephone: 999	
Fire	Kent Fire and Rescue Service Telephone: 999	
Road traffic accident	Kent Police Telephone: 999	
River and surface water flooding	Flood Resilience Team at the Environment Agency- Email: floodResilienceKSLES@envoronment-agency.gov.uk Telephone: 03708 506 506	For flood warnings contact Floodline- Telephone: 03459881188 Website: https://flood-warning-information.service.gov.uk/warnings

Mains water leak	South East Water Telephone: 0330 3030365	Website: https://www.southeastwater.co.uk/
Gas leak	National Gas Emergency- Telephone: 0800 111 999	For information on gas infrastructure and supplies visit Southern Gas Networks website at- https://www.sgn.co.uk/
Damage to electricity cables, poles or other infrastructure	UK Power Networks Telephone: 105 or 0800 3163 105 Email: psr@ukpowernetworks.co.uk	For information on power cuts visit UK Power Networks website at: https://www.ukpowernetworks.co.uk/power-cut/priority-services
Road damage or obstruction on major roads (A2 or A299)	Highways England Telephone: 0300 123 5000	
Local road damage or obstruction	Kent County Council Highways Department Telephone: 03000 418181 9am-5pm Monday to Friday or 03000 419191 at all other times	Non-urgent problems can be reported by clicking on the following link: KCC Highways Fault Reports
Fly tipping or other environmental incident	Environment Agency Incident Hotline (24hr) - Telephone: 0800 8070 60	Website: http://www.esauk.org/what-we-do/raising-standards/report-waste-crime

		For details of type of environmental issues and how to report see- https://www.kent.police.uk/advice/advice-and-information/ec/environment-crime/
Suspected terrorist activity	Anti-terrorist Hotline Telephone: 0800 789 321 or 999	
General criminal activity	Kent Police Telephone: 999	Non-urgent matters can be reported at Kent Police - Telephone: 101 Crimestoppers – Telephone: 0800 555 111
Cyber Crime	Action Fraud Telephone: 0300 123 2040	For advice on cyber crime visit: https://www.actionfraud.police.uk/
Homeless person	Swale Borough Council Telephone: 01634 304400	
Stray animals	Swale Borough Council Telephone: Office hours 01795 417850 Out of office hours 07795237479	